

PLEASE REFER TO OUR DELIVERY AND RETURNS POLICY AND FILL IN THE INFORMATION BELOW.

Order Number: _____

First Name: _____

Surname: _____

Address: _____

Email Address: _____

Telephone Number: _____

Product Code	Description	Quantity	Refund <i>(tick if applicable)</i>	Replacement <i>(tick if applicable)</i>	Reason Code <i>(see below)</i>

Reason Codes:

1. Looks different to image on site
2. Damaged or faulty
3. Incorrect item received
4. Arrived Late

The Delivery and Returns policy is available on our website (www.equine-x.com) and provides the Returns Address and guidance on returns packaging.