

## Equine-X Ltd: CUSTOMER COMPLAINTS FORM

Our **Customer Complaints Policy** is available at:  
<https://www.equine-x.com/customer-complaints-policy>.

### 1. Customer Details

<b>Title:</b>		<b>Surname:</b>	
<b>First Name:</b>		<b>Telephone Number:</b>	
<b>Postal Address:</b>		<b>Email Address:</b>	

### 2. Details of other person, or agent, involved in this complaint, if applicable

<b>Organisation Name:</b>		<b>Surname:</b>	
<b>First Name:</b>		<b>Telephone Number:</b>	
<b>Postal Address:</b>		<b>Email Address:</b>	

### 3. Details of goods supplied to the customer

<b>Order Number:</b>	
<b>Date of Purchase:</b>	
<b>Description of Goods Purchased:</b>	
<b>Quantity of Goods Purchased:</b>	

### 4. Details of the customer complaint

Please describe the nature of your complaint.

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**Please send this completed form** FAO The Company Director by post at Equine-X Ltd, CIDO Innovation Centre, 73 Charlestown Road, Portadown, County Armagh, BT63 5PP, or by email via [connect@equine-x.com](mailto:connect@equine-x.com)