

PLEASE REFER TO OUR DELIVERY AND RETURNS POLICY AND FILL IN THE INFORMATION BELOW, USING CAPITAL LETTERS.

**To:** EQUINE-X LTD

**Ref Order Number:** \_\_\_\_\_

**First Name:** \_\_\_\_\_

**Surname:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Email Address:** \_\_\_\_\_

**Telephone Number:** \_\_\_\_\_

Product Code	Description	Quantity	Refund <i>(tick if applicable)</i>	Replacement <i>(tick if applicable)</i>	Reason Code <i>(see below)</i>

**Reason Codes:**

1. Looks different to image on the website (<https://www.equine-x.com>)
2. Damaged or faulty
3. Incorrect item received
4. Arrived Late

The **Delivery and Returns** policy is available on our website (<https://equine-x.com/delivery-returns/>) and provides the Returns Address and guidance on returns packaging.